

Corporate Communications Reply Form

(For Non-registered Shareholders only)

To: AIA Group Limited (“AIA”)

c/o Computershare Hong Kong Investor Services Limited (the “Share Registrar”)

17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong

(or by email to: aia.ecom@computershare.com.hk)

(Please tick (“✓”) the appropriate box(es) below)

Part A: Standing instruction(s)

- ☐ I/We hereby request for receipt of future Corporate Communications* in printed form at the address below in:
- ☐ English version only ☐ Chinese version only ☐ Both English and Chinese versions
- Note:** This instruction will remain valid for one year from the date of receipt by the Share Registrar unless it is earlier revoked or superseded by a subsequent written request.*
- ☐ I/We hereby cancel our prior request for receipt of future Corporate Communications* in printed form.

Part B: One-off instruction

- ☐ I/We would like to receive a one-off printed version of the following Corporate Communication(s)* at the address below:
- (i) Corporate Communication(s)* ☐ Annual Report (latest published version)
 ☐ Interim Report (latest published version)
 ☐ others (please specify): _____
- (ii) Language ☐ English version only ☐ Chinese version only
 ☐ Both English and Chinese versions

Full name(s) of

non-registered shareholder(s): _____ Contact telephone number: _____
(Please use ENGLISH BLOCK LETTERS)

(Please use ENGLISH BLOCK LETTERS)

Address: _____
(Please use ENGLISH BLOCK LETTERS)

(Please use ENGLISH BLOCK LETTERS)

Signature(s): _____ Date: _____

Date: _____

* “Corporate Communications” refer to any documents issued or to be issued by AIA for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form.

Notes:

1. Please use legible handwriting when completing this reply form.
2. This reply form will be invalid if there is no indicated choice, or no signature or otherwise incorrectly completed.
3. For the avoidance of doubt, AIA does not accept any other instructions given on this reply form.

PERSONAL INFORMATION COLLECTION STATEMENT

- (i) “Personal Data” in this statement has the same meaning as “personal data” in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong (“PDPO”).
- (ii) Your Personal Data provided in this reply form will be used in connection with, including but not limited to, the AIA’s electronic dissemination of Corporate Communications and to liaise with you on other matters relating to your holdings in AIA. Your supply of Personal Data to AIA is on a voluntary basis. In case of a failure to provide sufficient information, AIA may not be able to process your instruction and/or request as stated in this reply form.
- (iii) Your Personal Data may be disclosed or transferred by AIA to its subsidiaries, the Share Registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes.
- (iv) You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be in writing, by mail to the Hong Kong Privacy Officer of the Share Registrar at 17M Floor, Hopewell Centre, 183 Queen’s Road East, Wan Chai, Hong Kong or by email at PrivacyOfficer@computershare.com.hk.