

Corporate Communications Reply Form

(For Registered Shareholders only)

To: AIA Group Limited (“AIA”)

c/o Computershare Hong Kong Investor Services Limited (the “Share Registrar”)

17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong

(or by email to: aia.ecom@computershare.com.hk)

(Please tick (“✓”) the appropriate box(es) below)

Part A: Standing instruction(s)

- ☐ I/We hereby provide my/our email address (as specified below) for receiving future Actionable Corporate Communications** via electronic dissemination.

Email address: (Please use ENGLISH BLOCK LETTERS)

[illegible]

- ☐ I/We hereby request for receipt of future Corporate Communications* (including Actionable Corporate Communications) in printed form in:

☐ English version only ☐ Chinese version only ☐ Both English and Chinese versions

Note: This instruction will remain valid for one year from the date of receipt by the Share Registrar unless it is earlier revoked or superseded by a subsequent written request.

- ☐ I/We hereby cancel our prior request for receipt of future Corporate Communications* (including Actionable Corporate Communications) in printed form.

Part B: One-off instruction

- ☐ I/We would like to receive a one-off Corporate Communication(s)* in the manner as indicated below:

(i) Corporate Communication(s)* ☐ Annual Report (latest published version)

☐ Interim Report (latest published version)

☐ others (please specify): _____

(ii) Form

□ printed version

☐ electronic version (via my/our email address specified below)

(Please use ENGLISH BLOCK LETTERS)

[illegible]

(iii) Language

☐ English version only ☐ Chinese version only

☐ Both English and Chinese versions

Full name(s) of

registered shareholder(s): _____ Contact telephone number: _____

(Please use ENGLISH BLOCK LETTERS)

Address: _____

(Please use ENGLISH BLOCK LETTERS)

Signature(s)^{Note 1}: _____

Date: _____

- * “Corporate Communications” refer to any documents issued or to be issued by AIA for the information or action of holders of any of its securities, including but not limited to the annual report, interim report, notice of meeting, circular and proxy form.
- ** “Actionable Corporate Communications” refer to any Corporate Communications that seek instructions from holders of AIA’s securities on how they wish to exercise their rights or make an election as securities holders.

Notes:

1. If your shares are held in joint names, the shareholder whose name stands first on AIA’s register of members in respect of the joint holding should sign this reply form in order to be valid.
2. Please use legible handwriting when completing this reply form.
3. This reply form will be invalid if there is no indicated choice, or no signature or otherwise incorrectly completed.
4. For the avoidance of doubt, AIA does not accept any other instructions given on this reply form.

PERSONAL INFORMATION COLLECTION STATEMENT

- (i) “Personal Data” in this statement has the same meaning as “personal data” in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong (“PDPO”).
- (ii) Your Personal Data provided in this reply form will be used in connection with, including but not limited to, the AIA’s electronic dissemination of Corporate Communications and to liaise with you on other matters relating to your holdings in AIA. Your supply of Personal Data to AIA is on a voluntary basis. In case of a failure to provide sufficient information, AIA may not be able to process your instruction and/or request as stated in this reply form.
- (iii) Your Personal Data may be disclosed or transferred by AIA to its subsidiaries, the Share Registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes.
- (iv) You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be in writing, by mail to the Hong Kong Privacy Officer of the Share Registrar at 17M Floor, Hopewell Centre, 183 Queen’s Road East, Wan Chai, Hong Kong or by email at PrivacyOfficer@computershare.com.hk.